Public Offer Terms

Effective date: September 17, 2026

POTIZA LLC | Registration No. 6898505
4405 Jager Dr NE, Ste C4 #2115, Rio Rancho, NM 87144, United States
SIMUB: https://simub.com | Company: https://potiza.com | Email: legal@simub.com

SIMUB is the service available at https://simub.com and operated by POTIZA LLC. These Terms govern provider-supplied SMS activations, phone-number rentals, temporary mail activations and API purchases.

1. Agreement and acceptance

These Public Offer Terms form a binding agreement between POTIZA LLC and the person or entity using SIMUB. You accept them by creating an account, adding funds, purchasing an offer or using the API. If you act for an organization, you represent that you may bind it.

You must be at least 18 and legally capable of entering this agreement. SIMUB may refuse or suspend access where required for security, compliance or enforcement of these Terms.

2. SIMUB services

SIMUB is a marketplace and technical intermediary for offers supplied by active external providers. Available products may include one-time SMS activations, time-limited phone-number rentals, temporary mail activations and API access for purchasing or reselling those provider offers.

SIMUB does not offer a personal SIM or hub partner programme. Users do not provide SIM cards or inventory to POTIZA LLC under these Terms.

3. Accounts and API keys

- Provide accurate registration information and keep your password, session and API key confidential.
- You are responsible for activity made through your account or API key until you notify SIMUB of suspected compromise.
- Do not sell, share or transfer account access. API resale must use the documented SIMUB endpoints and remain compliant with these Terms.

4. Offers, stock and pricing

Stock, country, operator, service compatibility, provider delivery rate and price are dynamic. The checkout price displayed immediately before an order is the applicable SIMUB price. Availability shown earlier is not a guarantee that the provider will still supply the same offer.

If a provider rejects an order, changes the underlying price before confirmation or cannot allocate a number, SIMUB may try another eligible provider or cancel the order and restore the reserved SIMUB balance. Taxes or payment-provider fees may apply separately.

5. Balance and payments

Funds added to a SIMUB balance are advance payments for eligible services and are not a bank deposit. Payments may be handled by card, cryptocurrency or other processors shown at checkout. Those processors apply their own terms, fees, confirmations and compliance checks. Blockchain transfers are irreversible and must use the exact asset, network, address and amount displayed.

On iPhone, in-app credit packs are billed by Apple at the price shown in the Apple purchase sheet. Requests for refunds of Apple purchases are handled by Apple at https://reportaproblem.apple.com, under Apple's refund process and applicable consumer rights.

SIMUB may delay or reject a top-up when a payment is unconfirmed, mismatched, reversed, fraudulent or subject to compliance review. Chargebacks or payment reversals may result in balance adjustment or account suspension.

6. Activation, rental and mail delivery

- Use an allocated phone number or mail address only for the service and country selected in the order.
- A one-time activation completes when the provider reports the requested message or when the displayed order window ends. A rental runs for the displayed duration and may be subject to provider renewal rules.
- Delivery depends on external providers, mobile networks and destination platforms. SIMUB cannot guarantee that every SMS, rental message or email will arrive or that a destination platform will accept the allocated address or number.
- Do not reuse, retain or claim ownership of a temporary number or address after the order expires. It may later be reassigned.

7. Cancellations and refunds

When the interface permits cancellation and no successful delivery has occurred, the reserved order amount is normally restored to the SIMUB balance after provider confirmation. Failed provider allocation or a confirmed provider-side price mismatch is also refunded to the SIMUB balance.

Completed activations, delivered messages, active or consumed rental periods and delivered mail activations are generally non-refundable. A refund to the original payment method is subject to review, unused balance, legal requirements and non-refundable processor or network fees. Contact support@simub.com with the order reference.

8. Acceptable use

- Use SIMUB only for lawful verification and communications that you are authorized to receive.
- Do not use SIMUB for fraud, impersonation, harassment, spam, evading sanctions or platform enforcement, unauthorized account creation, financial abuse, prohibited goods, malware, credential theft or any unlawful activity.
- Do not probe, scrape, overload, reverse engineer or bypass security, rate limits, pricing, geographic controls or provider restrictions.
- Comply with the rules of the destination service, telecommunications laws, export controls and sanctions applicable to you.

9. Suspension and termination

POTIZA LLC may restrict, suspend or close an account, revoke an API key, cancel an order or preserve relevant records when reasonably necessary to protect users or providers, investigate abuse, comply with law, address non-payment or enforce these Terms. You may stop using SIMUB and request account closure, subject to unresolved orders and record-retention duties.

10. Third-party services and disclaimers

Provider and payment services are operated by third parties. SIMUB is provided on an 'as available' basis. To the maximum extent permitted by law, POTIZA LLC disclaims implied warranties of uninterrupted availability, fitness for a particular purpose and acceptance by any destination platform. Nothing excludes warranties or rights that cannot lawfully be excluded.

11. Liability

To the maximum extent permitted by law, POTIZA LLC is not liable for indirect, incidental, special, punitive or consequential loss, lost profits, lost data or business interruption arising from SIMUB, providers, networks, destination platforms or payment processors. Aggregate liability for a claim is limited to the amount you paid to SIMUB for the affected order during the six months before the event. This limitation does not apply where prohibited by law.

12. Privacy and intellectual property

The Privacy and Cookies Policy at https://simub.com/privacy explains personal-data processing. SIMUB software, design, documentation, trademarks and content are owned by POTIZA LLC or its licensors. You receive only a limited, revocable, non-exclusive right to use the service under these Terms.

13. Changes

We may update these Terms when services, providers or law change. The current version and effective date are published at https://simub.com/offer. Material changes may be communicated through the account or by email. Continued use after the effective date constitutes acceptance where permitted by law.

14. Governing law and disputes

These Terms are governed by the laws of the State of New Mexico and applicable federal law of the United States, without regard to conflict-of-laws principles. Before filing a claim, a party must send a written notice describing the dispute and allow 30 days for good-faith resolution. Unless applicable consumer law requires another forum, courts of competent jurisdiction in New Mexico have exclusive jurisdiction.

15. Company and contact

SIMUB is operated by POTIZA LLC | Registration No. 6898505, at 4405 Jager Dr NE, Ste C4 #2115, Rio Rancho, NM 87144, United States. Contractual notices may be sent to legal@simub.com. Service and order requests should be sent to support@simub.com.